Quick Reference Guide

DURA FORCE ULTRA 5G
with SAPPHIRE SHIELD
by KYOCERA

About your phone

*NOTE: These keys also function as programmable keys that can be assigned to frequently used applications or functions for quick access.

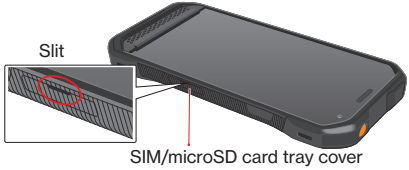
NOTE: Devices and software are constantly evolving. The screen images and icons you see here are for reference only.

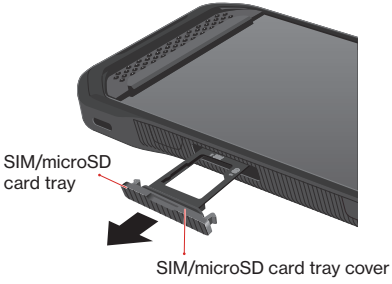
Setting up your phone

Your phone already has a SIM card installed.

Optional: Insert the microSD card

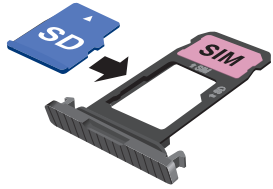
Step 1. Pull out the SIM/microSD card tray
With the phone facing up, insert your fingernail into the slit on the SIM/microSD card tray cover and pull out the tray.





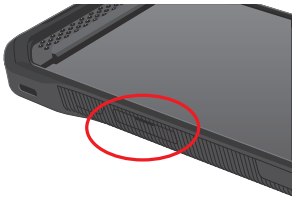
Step 2. Place a microSD card
Put the tray onto a flat surface and place a microSD card into the tray. Ensure the gold contacts are facing down as shown.

NOTE: microSD cards are sold separately.



Step 3. Insert the SIM/microSD card tray
Insert the tray into the phone, being careful not to let the cards slide out. Then gently push the tray back into the slot until it fits into place.

Step 4. Check the SIM/microSD card tray cover
In order to maintain your phone's waterproof seal, confirm that the card tray cover is securely closed.

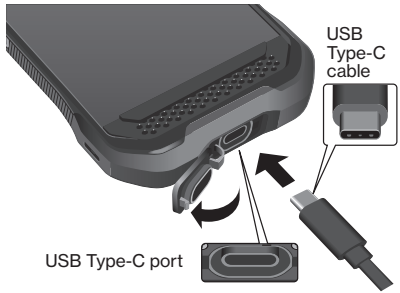


WARNING: Do not use the phone under water if the SIM/microSD card tray cover, USB/Charger port cover or headset jack cover is broken or open.

Step 5. Charge your phone
Before turning on your phone, charge it fully.

NOTE: Use only a USB Type-C charger/cable for this phone.

Open the USB/Charger port cover and insert one end of the USB cable into the phone. Insert the other end into the charger and plug it into an outlet.



When charging is complete, remove the cable from the port and securely close the cover.

WARNING: Use only approved chargers and cables with your phone. Improper handling of the charging port, as well as the use of an incompatible charger or cable, may cause damage to your device and void the warranty.

Using your phone

Turning your phone on
To turn your phone on, press and hold the **Power** key.

Turning your phone off
1. Press and hold the **Power** key until the phone options are displayed.
2. Tap **Power off** to turn the phone off.

Locking/unlocking the screen
To turn on your screen, press the **Power** key. Then:

> Swipe up to open the Home screen.

> Swipe left to open the Camera app.

> Swipe right to launch Google Assistant.

To turn off your screen and prevent accidental key presses, press the **Power** key.

Accessing apps
1. From the Home screen, tap an app icon that you want to open.

   - or -

1. Swipe up from the bottom of the Home screen to open the Apps launcher screen.
2. Tap an app icon that you want to open.

Making a call

Using the dialpad:
1. From the Home screen, tap to open the phone app.
2. Tap **DIALPAD** on the bottom left of the screen.
3. Tap the number keys on the dialpad to enter the phone number.
4. Tap to call the number.
5. To end the call, tap .

From Contacts list:
1. From the Home screen, tap .
2. Tap **CONTACTS** to display your contacts list.
3. Tap the contact you want to call.
4. Tap to call the number.

Learning more

From your computer, visit
verizonwireless.com/Support

Download a User Guide from
verizonwireless.com/Support or call
855.322.9175 to order a copy.

NOTE: For User guide and Safety & Warranty information about your phone, swipe up on the Home screen and tap **Settings** > **About phone** > **User guide** or **Safety & Warranty** on your phone or visit: **KyoceraMobile.com/Support/Phone** and select your phone.

Managing your account

My Verizon Mobile app
Manage your account, track your usage, edit account information, pay your bill and more.

Customer service
Call **800.922.0204**
Twitter **@VZWSupport**

Additional information

Your wireless device and third-party services
Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information, you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

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